



United States  
Department of  
Agriculture

## Rural Development



Presented by Ken Kuchno

## Customer Portal

*2016 ACE School and RUS Symposium*

MyRD

Customer Account Information Portal



Home

FAQ

Contact Us

## Welcome

Welcome to the **Rural Development - Customer Portal** website. As a part of USDA Rural Development, our mission is to be a cost-effective service provider that strives to help homeowners and businesses remain successful throughout the term of the loan.

Rural Development is committed to helping improve the economy and quality of life in all of rural America. Rural Development achieves its mission by helping rural individuals, communities and businesses obtain the financial and technical assistance needed to address their diverse and unique needs. Rural Development works to make sure that rural citizens can participate fully in the global economy.

If you would like information about obtaining a loan with Rural Development, contact your local service center.

If you do not have an account with us and you would like to view your account information, you must obtain a USDA level 2 Customer ID and Password, which you can do by [registering here](#).

If you already have a USDA level 2 Customer ID and Password, you can login above.


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## MyRD - Purpose

MyRD incorporates various existing servicing systems to provide a consistent online service where customers can view basic account information.

# FAQ and Contact Us

**United States Department of Agriculture**  
Rural Development

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## Frequently Asked Questions

**How do I sign in?**

**What programs are covered?**

**What information will I need before associating an account?**

**If I have questions who should I call?**

**Program Specific FAQ's**


Broadband Loans

**How can I return unused grant funds?**

**Who can provide assistance logging on the CIP website?**

**Who can assist with setting up or changing my bank account information?**

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Rural Development

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## Contact Us

For program specific contact information please select from the below list of programs. For state specific contacts please visit [the state offices](#) page on the RD Internet site.

Broadband Loans

Community Facility Loans

Distance Learning and Telemedicine

Rural Economic and Development Loans

Rural Electric and Telephone

Rural Microenterprise Assistance Program Loans

Rural Telephone Bank

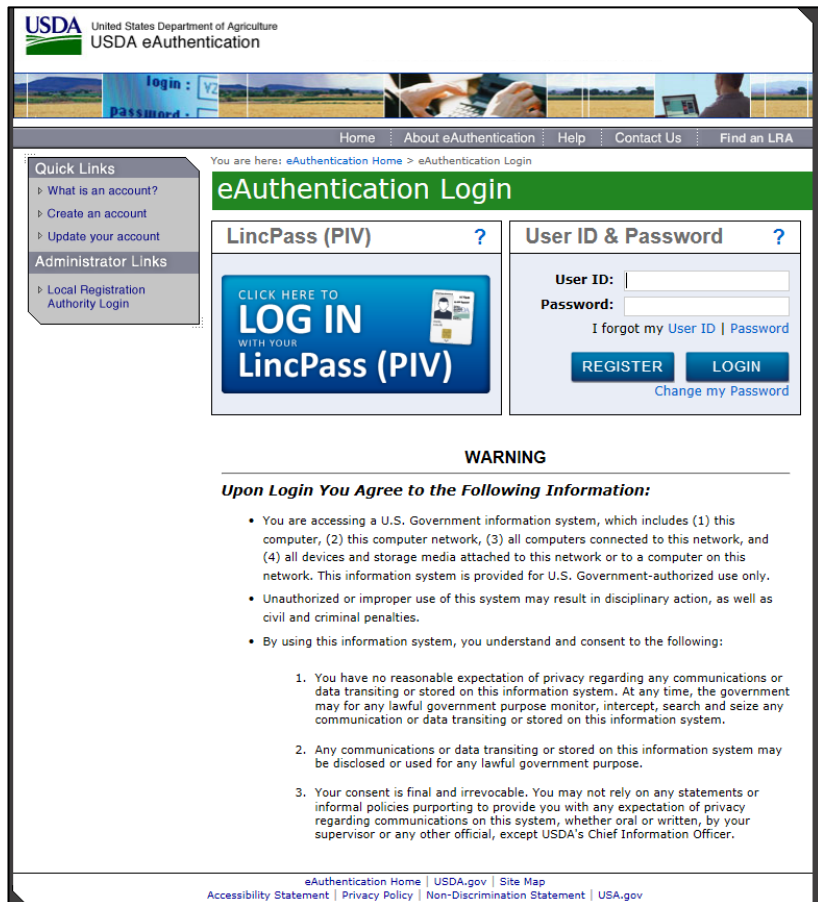
Single Family Housing

Water Loans

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# Register Account

Customers provide known account identification information including the SSN/EIN, account number, and banking information to register to the application.



The screenshot shows the USDA eAuthentication Login page. At the top is the USDA logo and navigation links: Home, About eAuthentication, Help, Contact Us, Find an LRA. A sidebar on the left contains 'Quick Links' (What is an account?, Create an account, Update your account) and 'Administrator Links' (Local Registration Authority Login). The main content area is titled 'eAuthentication Login' and features two panels: 'LincPass (PIV)' with a 'LOG IN' button and 'User ID & Password' with input fields for User ID and Password, a 'REGISTER' button, a 'LOGIN' button, and a 'Change my Password' link. Below the login panels is a 'WARNING' section with the heading 'Upon Login You Agree to the Following Information:' and a list of terms of use. The footer contains links to eAuthentication Home, USDA.gov, Site Map, Accessibility Statement, Privacy Policy, and Non-Discrimination Statement.

USDA United States Department of Agriculture  
USDA eAuthentication

login :  
Password :

Home About eAuthentication Help Contact Us Find an LRA

You are here: eAuthentication Home > eAuthentication Login

**eAuthentication Login**

**LincPass (PIV)** ?

CLICK HERE TO  
**LOG IN**  
WITH YOUR  
**LincPass (PIV)**

**User ID & Password** ?

User ID:   
Password:   
I forgot my User ID | Password

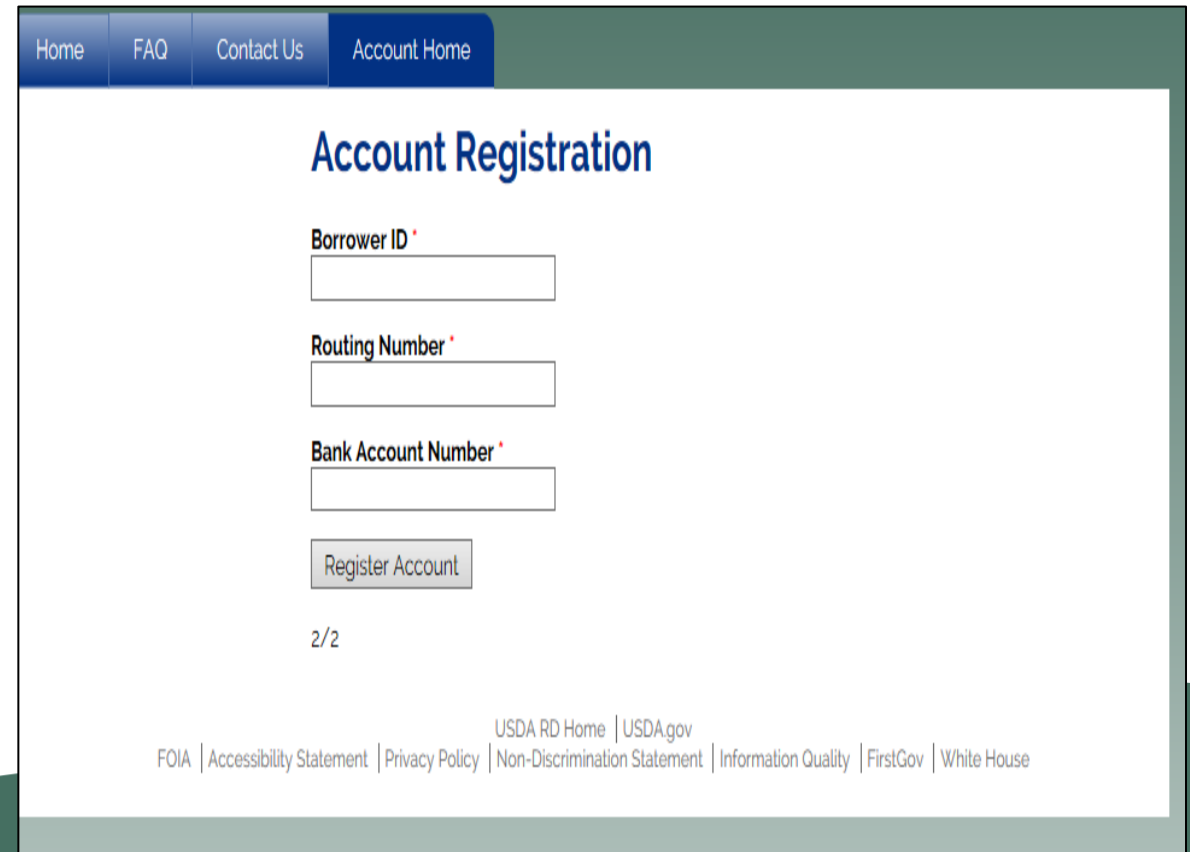
**REGISTER** **LOGIN**  
Change my Password

**WARNING**

**Upon Login You Agree to the Following Information:**

- You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.
- Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.
- By using this information system, you understand and consent to the following:
  - You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system.
  - Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.
  - Your consent is final and irrevocable. You may not rely on any statements or informal policies purporting to provide you with any expectation of privacy regarding communications on this system, whether oral or written, by your supervisor or any other official, except USDA's Chief Information Officer.

eAuthentication Home | USDA.gov | Site Map  
Accessibility Statement | Privacy Policy | Non-Discrimination Statement | USA.gov



The screenshot shows the 'Account Registration' page. At the top is a navigation bar with links: Home, FAQ, Contact Us, Account Home. The main heading is 'Account Registration'. Below it are three input fields labeled 'Borrower ID \*', 'Routing Number \*', and 'Bank Account Number \*'. A 'Register Account' button is positioned below the fields. At the bottom right, it says '2/2'. The footer contains links: USDA RD Home, USDA.gov, FOIA, Accessibility Statement, Privacy Policy, Non-Discrimination Statement, Information Quality, FirstGov, and White House.

Home FAQ Contact Us Account Home

**Account Registration**

**Borrower ID \***

**Routing Number \***

**Bank Account Number \***

**Register Account**

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# What's available

## Account Information

- Providing information related to the specific loan selected including principal balance, interest balances, billing cycle, last payment received, current due date etc.

## Transaction History

- Providing the last 12 months of processed transactions for the specific account selected.

## Payment Schedule

- Providing the original terms of the loan and amount due for each installment.

## Note Information

- Providing specific information related to the note.

## Advance Information

- Providing specific information related to the advance.

## Customer Information

- Providing customer information including contact information phone number, addresses, etc.





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[Account Home](#)

Account Number: RET-8-1

Last Visit: Apr 28, 2016, 9:12 AM

Today's Date: Apr 28, 2016, 9:13 AM

[< Hide/Show](#)

## Account Information

Account Information

[Transaction History](#)

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[Schedule New Payment](#)

<b>Account Number:</b>	RET-8-1	<b>Installment:</b>	\$2,334.21
<b>Principal Balance:</b>	\$387,154.45	<b>Current Due Date:</b>	02/29/2016
<b>Accumulated Interest Balance:</b>	\$0.00	<b>Principal Due (Current Bill):</b>	\$892.29
<b>Capitalized Interest Balance:</b>	\$0.00	<b>Interest Due (Current Bill):</b>	\$1,441.92
<b>Late Fees Balance:</b>	\$0.00		
<b>Bill Cycle:</b>	Monthly		
<b>Interest Rate:</b>	0.0425%		
<b>Last Payment Date:</b>	02/29/2016		
<b>Last Payment Amount Principal:</b>	\$892.29		
<b>Last Payment Amount Interest:</b>	\$1,441.92		



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Account Number: RET-8-1

Last Visit: Apr 28, 2016, 9:12 AM

Today's Date: Apr 28, 2016, 9:13 AM

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## Transaction History

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Effective Date	Transaction Type	Payment Amount	Principal	Interest	Other
02/29/2016	Cushion of Credit Account Payment	\$2,334.21	\$892.29	\$1,441.92	\$0.00
01/28/2016	Account Collection	\$2,334.21	\$1,023.90	\$1,310.31	\$0.00
12/30/2015	Account Collection	\$2,334.21	\$836.01	\$1,498.20	\$0.00
11/27/2015	Account Collection	\$2,334.21	\$1,105.25	\$1,228.96	\$0.00
10/28/2015	Account Collection	\$2,334.21	\$919.61	\$1,414.60	\$0.00
09/30/2015	Conversion	\$310,354.36	\$108,068.49	\$202,285.87	\$0.00

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[Account Home](#)

Account Number: RET-8-1

Last Visit: Apr 28, 2016, 9:12 AM

Today's Date: Apr 28, 2016, 9:47 AM

[< Hide/Show](#)

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## Payment Schedule

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Payment Number	Due Date	Installment Amount	Interest Rate	Cumulative Principal	Cumulative Interest	Principal Balance
1	11/30/2015	\$2,334.21	0.042500%	\$109,956.45	\$205,066.33	\$390,043.55
2	12/31/2015	\$2,334.21	0.042500%	\$110,882.76	\$206,474.23	\$389,117.24
3	01/31/2016	\$2,334.21	0.042500%	\$111,816.25	\$207,874.95	\$388,183.75
4	02/29/2016	\$2,334.21	0.042500%	\$112,843.26	\$209,182.15	\$387,156.74
5	03/31/2016	\$2,334.21	0.042500%	\$113,783.81	\$210,575.81	\$386,216.19
6	04/30/2016	\$2,334.21	0.042500%	\$114,772.59	\$211,921.24	\$385,227.41
7	05/31/2016	\$2,334.21	0.042500%	\$115,720.09	\$213,307.95	\$384,279.91
8	06/30/2016	\$2,334.21	0.042500%	\$116,715.62	\$214,646.63	\$383,284.38
9	07/31/2016	\$2,334.21	0.042500%	\$117,670.11	\$216,026.35	\$382,329.89
10	08/31/2016	\$2,334.21	0.042500%	\$118,628.04	\$217,402.63	\$381,371.96

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*This payment schedule represents the schedule at the time of disbursement or most recent servicing action which changes the loan terms.*

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Account Number: RET-8-1

Last Visit: Apr 28, 2016, 9:12 AM

Today's Date: Apr 28, 2016, 9:17 AM

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## Note Information

**Note/Agreement Number:** 8

**Note/Agreement Date:** 03/01/2002

**Note/Grant Designation:** AC61

**Original Note/Agreement Amount:** \$1,632,000.00

**Adjustment Amount:** \$0.00

**Current Note/Agreement Amount:** \$1,632,000.00

**Last Date of Advance:** 03/01/2006

**Status:** Fully Advanced

**Final Maturity Date:** 03/01/2037

**Billing Cycle:** Monthly

**Principal Deferral End Date:** 03/01/2004

**Deferral Period:**

**Paid In Full Date:**

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[Account Home](#)

Account Number: RET-8-1

Last Visit: Apr 28, 2016, 9:12 AM

Today's Date: Apr 28, 2016, 9:50 AM

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## Advance Information

**Account Number:** RET-8-1

**Advance Date:** 04/08/2004

**Advance Amount:** \$500,000.00

**Unadvanced Amount:** \$0.00

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Account Number: RET-8-1    Last Visit: Apr 28, 2016, 10:38 AM    Today's Date: Apr 28, 2016, 10:38 AM

< Hide/Show

## Customer Information

Account Information

Transaction History

Payment Schedule

Note Information

Advance Information

**Customer Information**

Schedule New Payment

**Borrower Id:** [REDACTED]    **Program:** Electric

**Customer Name:** [REDACTED]    **Sub Program:** Distribution

Address Type	Street	City	State	Zip
Correspondence	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Physical	6666 4th Avenue SW	[REDACTED]	[REDACTED]	[REDACTED]
Billing	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Phone Type	Phone Number
Business	[REDACTED]
Fax	[REDACTED]
Billing Fax	[REDACTED]
Billing Business	[REDACTED]

**Email Address:** [REDACTED]    **URL:** [REDACTED]

**Auditor:** [REDACTED]    **Audit Confirmation Date:** 10/31/2014

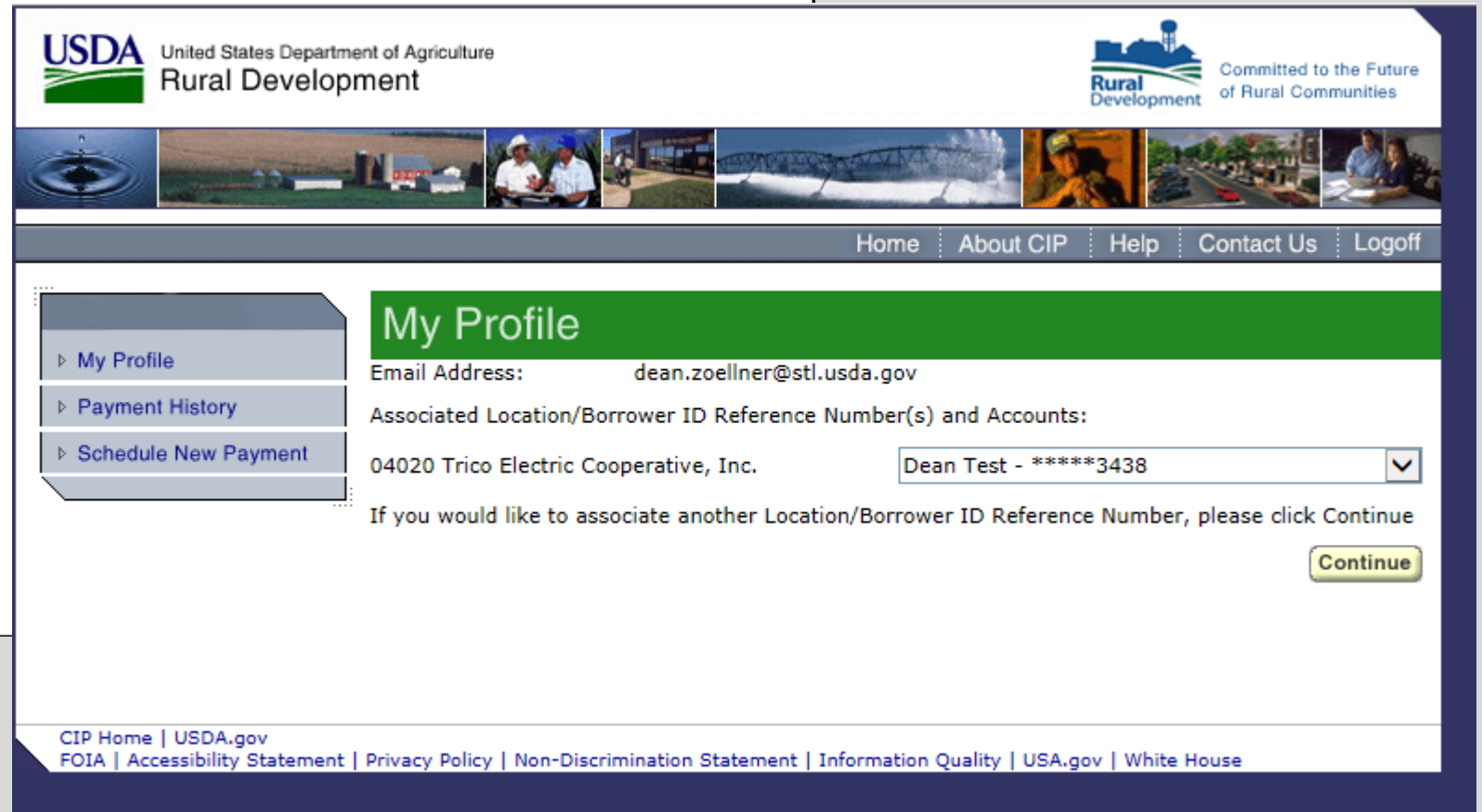
**Tax ID:** [REDACTED]    **DUNS Number:** [REDACTED]

## You are leaving My RD

You are being sent to the RDUPCIP website.

This link is provided for your convenience.

[Cancel](#)  
[Go to link](#)



The screenshot displays the USDA Rural Development website. The header includes the USDA logo and the text "United States Department of Agriculture Rural Development". To the right is the "Rural Development" logo with the tagline "Committed to the Future of Rural Communities". Below the header is a navigation bar with links: Home, About CIP, Help, Contact Us, and Logoff. The main content area is titled "My Profile" in a green box. On the left, there is a sidebar with three links: "My Profile", "Payment History", and "Schedule New Payment". The "My Profile" section shows the user's email address as "dean.zoellner@stl.usda.gov". Below this, it lists the "Associated Location/Borrower ID Reference Number(s) and Accounts:" as "04020 Trico Electric Cooperative, Inc." and "Dean Test - \*\*\*\*\*3438". A "Continue" button is visible at the bottom right of the profile section. The footer contains links for "CIP Home | USDA.gov", "FOIA | Accessibility Statement | Privacy Policy | Non-Discrimination Statement | Information Quality | USA.gov | White House".

USDA United States Department of Agriculture Rural Development

Rural Development Committed to the Future of Rural Communities

Home About CIP Help Contact Us Logoff

My Profile

Email Address: dean.zoellner@stl.usda.gov

Associated Location/Borrower ID Reference Number(s) and Accounts:

04020 Trico Electric Cooperative, Inc. Dean Test - \*\*\*\*\*3438

If you would like to associate another Location/Borrower ID Reference Number, please click Continue

Continue

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# Link to Schedule Payment





United States  
Department of  
Agriculture

# Rural Development



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*USDA Rural Development is committed to the future of rural communities.*

[www.rd.usda.gov](http://www.rd.usda.gov)